



Gilly Boken

Consultancy and Coaching experience

Gilly has a strong business background and experience in Organisation Learning, Leadership and Team Development. Gilly takes a systemic approach, focussing on client motivation and creativity. She believes that leadership and learning are inextricably linked. Where learning is concerned with the acquisition and application of new knowledge, skills, behaviour and values; effective leadership brings about improved performance and positive change. As a facilitator and Coach she helps leaders learn and adapt so that they improve their own performance, the performance of others and, crucially, the performance of the organisation they work for.

Gilly also enjoys developing and mentoring managers and leaders as they learn both the science and art of coaching. She supports them in gaining a strong foundation in coaching skills and ethics while simultaneously developing their unique style and strengths.

She has worked for a wide range of organisations worldwide including British Airways, Star Alliance, Swiss Rail, Tussauds, Robert Gordon University, GNER, Vodafone, Argos, Trailfinders, BP, RHM, BG Group.

Her recent assignments include:

- Executive coach to key senior managers and functional heads in a variety of sectors including Retail, Oil and Gas, Travel, Electronic and Financial Institutions
- Facilitation of executive development programmes
- Design and facilitation of Action Learning Sets based on Action Inquiry
- Design and delivery of Global Change management programme
- Design and implementation of Coaching and Mentoring Development programme for Managers and Leaders

Line management experience

Gilly has over 20 years of line management experience. As Head of Organisation Development and Culture Change she lead the design and implementation of a commercial framework that introduced new processes, skills, behaviours and technology and managed the internal teams of consultants and facilitators that supported the delivery of the change programmes.

Background

Gilly works in association with SWAN. She has a degree in Education and Training Management. She has an advanced Diploma in Psychology and an MA in Coaching and Mentoring Practice. She also has qualifications in Counselling and NLP and is a qualified psychomatrician including the 'Leadership Development Framework" and "Emotional Competence Inventory".